


Same Bill. More Detail.

We have modernized our customer information system (CIS) in the Bangor Hydro District, replacing an outdated system with one that can keep up with today's data and technology needs.



Emera Maine Customer Service Center
207-973-2000
1-855-EMERA11 (1-855-363-7211)
Email: custserv@emeramaine.com
Pay Online at www.emeramaine.com

Account Information						
Account Number:	000001099999-0					
Service Address:	JOHN J. DOE 123 JOHN DOE ST BANGOR					
Read Cycle:	06					
Next Planned Meter Read:	May-18-2015					

Customer Account Summary						
Previous Statement Balance	Payments (-) Thank You	Adjustments (+/-)	Balance Before New Charges	New Charges	Current Account Balance	Total Now Due
\$122.73	\$122.73	\$0.00	\$0.00	\$131.07	\$131.07	\$131.07

Energy Comparison				Meter Information (Service 1)			
	This Month	Last Month	One Year Ago	Meter Number	Units	For Service From To	Meter Reading Current Previous
kWh	781	714	671	007007007	1	03/17/2015 04/16/2015 30	56700 55919
Service Days	30	29	28				1 781
kWh Per Day	26.03	24.62	23.96				
Cost Per Day	4.37	4.23	4.13				


Message from Emera Maine			
Distribution	781 kWh@0.05622		\$45.47
Transmission	781 kWh@0.02618		\$20.45
Stranded Costs	781 kWh@0.01657		\$12.94
Conservation Charge	781 kWh@0.00145		\$1.13
Maine State Sales Tax			\$0.11
Balance Forward			\$0.00
Total Emera Maine Delivery Charges Due			\$80.16

Message from your Supplier			
Standard Offer Supply	781 kWh@0.0650422		\$50.80
Maine State Sales Tax			\$0.11
Balance Forward			\$0.00
Total Standard Offer Charges Due			\$50.91


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Emera Maine Delivery	Supply	Total Delivery and Supply	Please Pay
\$80.16	\$50.91	\$131.07	\$131.07
To Avoid Late Charges Please Pay By			
May-14-2015			
Account Number			
0000000010000001-2			
Amount Paid			

000012 000000077



JOHN J. DOE
123 JOHN DOE ST
BANGOR ME 04401



Please Write Amount Paid Thank You!

0000000010999999 0000016438 0

New Account Number

Please note the new account number on your bill. Your previous number will remain in our system for a period of time to ensure smooth transition. We encourage you to always use your most current account number for payments or services related to your electric bill.

Distribution Rate Breakout

We can now offer greater transparency on your bill. Two components of the Distribution Rate - **Stranded Costs** and **Conservation** - have been broken out and listed separately. *These are not new charges*, simply a breakout of items that have historically been a part of your bill.

- **Stranded Costs** are energy supply obligations resulting from State policies and programs.
- **Conservation** funds energy efficiency programs offered by Efficiency Maine Trust.

These necessary updates to our customer information system will help us serve you better for years to come. Should you have any questions, please contact our Customer Service Center at 1-855-EMERA11 (1-855-363-7211) or email us at custserv@emeramaine.com.