

# Are You Eligible for Certification Under the LifeLight Program?



The Emera Maine LifeLight Program is intended to identify residential customers who have electrically-operated life support equipment or other special needs in their homes. For customers who qualify for the program, the utility will install a special seal at the meter to prevent accidental or unintentional disconnection of electric service. While the LifeLight Program does not guarantee uninterrupted electric service due to unplanned outages, each utility will take reasonable steps to notify LifeLight customers of planned or scheduled service interruptions.

Participation in the LifeLight Program does not mean customers are given priority status during the service restoration process.

During times of extended power outages, Emera Maine will make a reasonable effort to contact LifeLight customers to provide them with information regarding emergency shelters and, to the extent possible, expected times of service restoration.

To qualify, the customer or another occupant of the same dwelling must be dependent on some type of electrically-operated equipment for life support. The signature of a doctor, or other authorized healthcare representative, must support the declaration.

Emera Maine Account Number: \_\_\_\_\_

Primary Phone: \_\_\_\_\_ Secondary Phone: \_\_\_\_\_

## ***INFORMATION TO BE PROVIDED BY PHYSICIAN / HEALTHCARE REPRESENTATIVE***

Name and Address of Person on Medical Support Equipment:

Patient's Name: \_\_\_\_\_

Patient's Address: \_\_\_\_\_

Medical equipment currently in use requiring electricity for regular operation:

\_\_\_\_\_  
\_\_\_\_\_

How long will medical support equipment be required? \_\_\_\_\_

Physician's Name: \_\_\_\_\_ Phone Number: \_\_\_\_\_

Office Address: \_\_\_\_\_

Physician's Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Your signature certifies that electrically-operated life support equipment exists within the household of the person listed above and the loss of electrical service would prevent the use of such equipment.

***Please complete this form and fax or mail it to the appropriate Customer Contact Center noted below.***

30112-1-0104

**Emera Maine — Bangor Hydro District**  
P.O. Box 932, Bangor, ME 04402-0932  
Customer Contact Center Fax: 207-990-6955

**Emera Maine — Maine Public District**  
PO Box 1209, Presque Isle, ME 04769-1209  
Customer Contact Center Fax: 207-760-2313